

## TTHM STIR/SHAKEN Compliance 2024

### Registering your Caller ID Phone with STIR/SHAKEN

Mobile carriers implemented STIR/SHAKENE protocols in 2021 that use digital tokens to verify your Caller ID phone and combat spoofing.

STIR/SHAKEN clears call traffic through carriers for outreach using recorded prompts like a Telephone Town Hall or Voice Broadcast.

The IT Contact listed below will only be contacted by TTHM if carriers receive substantial numbers of complaints about your outreach from call recipients. Using a well-managed internal phone database or a quality purchased phone database will help to limit complaints.

TTHM also manages a Do Not Contact database for each client consisting of automated and operator-received DNC requests made by call recipients. We have maintained such DNC databases for our clients since January of 2014, scrubbing DNC numbers from call and text lists to reduce complaints and economize outreach.

Fill out the form below to register. TTHM will complete the registration process for you. All fields are required.

**IT CONTACT NAME & TITLE**

IT CONTACT NAME

IT CONTACT TITLE

**CALLER ID PHONE NUMBER**

CID PHONE NUMBER

**TAX ID or LEGISLATIVE OFFICE or MUNICIPALITY/COUNTY**

TAX ID or GOV'T ENTITY NAME

**FULL ADDRESS**

ADDRESS

CITY/ST

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ZIP CODE

\*The FCC mandated that "originating and terminating voice service providers implement STIR/SHAKEN in the IP portions of their networks by June 30th, 2021." Make sure your service providers can guarantee the legality of calls originating from their systems.

